Job Title: Starters/Course Marshals
Department: Outside Services – Golf Operations

Reports To: Golf Operations Manager

SUMMARY

As a Starter, you control the pace of play on the golf course by directing players to the first tee at appropriate times. As a Course Marshal, you assist players and spectators during tournaments/events and patrol courses during recreational play.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following but not limited to:

- Greeting our guests & verifying that they have checked in and paid via the Golf Shop or online
- Always be presentable, polite, and welcoming
- Verify with Golf Shop that all guests' needs are met
- Monitoring of any outside alcoholic beverages brought on site
- Not allowing outside public to walk the golf course
- Ensuring pace of play for groups is 3hrs 15 min or less
- Assisting with any guest requests such as needing beverages or food, inquiring about restrooms or lost clubs
- Filling divots on tee boxes and removing any broken tees
- To be seen at least twice per group, per nine holes while driving around on the course
- Ensure to greet guests upon completion of their round to make sure they have a great day/ensure a timely exit from the course
- Staging golf carts in the morning and throughout the day, cleaning off carts returned from their rounds to ensure a guick turnaround for the next group
- Keeping an eye on the parking lot for push carts
- Advising guests of what they can expect to see on the golf course for the day (any maintenance work, coyotes, etc)
- Offer scorecards and advice to guests on the first tee, advise guests of expected standard of play (3hr 15min)
- Keep first tee area clear of any garbage, debris, and broken tees



REQUIRED SKILLS/EXPERIENCE

- *2+ years in similar role
- *Excellent customer service
- *Golf knowledge would be an asset

OTHER DETAILS

- *Looking to hire for April
- *Must be fully vaccinated
- *Flexible work schedule (especially during season)
- *Seasonal work
- *Great pay and perks!

Only qualified candidates will be contacted.

